



**R.K. MacDonald Nursing Home
Council of Residents Monthly Meeting**

Date: April 24, 2024

Residents Present: Mary K MacGillivray, Ann MacDonald, Audrey LaFontaine, Jeannie McGee, Lori Ross, Mike MacIntosh, James Boudreau, Gerard MacLellan

Staff Present: Mary Partridge (Recreation/Committee Co-Chair), Kalli MacDonald (Dietary), Mark MacDonald (Environmental), Tammy Butler, (Environmental), Lee Kelly (Clinical Services), Terry MacIntyre (CEO), Breanna Grant (Recreation)

Item	Topic	Discussion / Required Actions	Owner	Due
1.0 Safety	1.1 Call Bells	Residents stated that call bells are still not always put where they are accessible. Resident concern about – not always getting confirmation that the call bell request was heard.	Clinical Services	290524
	1.3 Door Access	Resident said the door to the back vegetable garden is hard to use. Also the doors for the main dining room needs adjusting.	Maintenance	290524
2.0 Resident Concerns	2.1 Staffing		CEO	240424
	2.2 Care Lists	Resident brought forward a concern over caregivers changing caseloads during the day and then they didn't know who their caregiver was.	Clinical Services	290524
	2.3 Building Information	Resident suggested letting both resident and families know what is in the building (cafeteria, solarium, chapel, admin offices, etc.)	Administration	290524
	2.4 Dietary	Resident requested skim milk	Dietary	290524
	2.5 communication	Resident requesting more information from licensed staff when medication dosages changed	Clinical Services	290524

	2.6 Meeting	Resident commented on how wonderful it is to have these meetings with time to talk about things	All	
	2.7 Feedback	Resident states that nurses in general are very good, sometimes in a hurry. Maintenance very good.	All	
	2.8	Resident requests continuing of the Bingo, music and cards	Recreation	290524
3.0 Business Arising				
4.0 Reports	4.1 CEO	The design process is ongoing for the New Build. Residents will be consulted on colour schemes and updated on progress.	Terry MacIntyre	
	4.2 Environmental	Vicky has retired and Tammy has taken on this role. Tammy has worked here for some years and is familiar with the building and staff, which will make for an easy transition. Lawn chairs are being set outdoors for use as weather warms up. Re: any accessibility issues getting in or out, check with Mark or bring to a meeting.	Mark MacDonald	
	4.3 Food Services	The spring and summer menu has started: BBQ's, hamburgers, hot dogs and fun food and more salads will feature. Suggestions always welcomed and come find her at any time with concerns. Also use the suggestion box in the neighbourhoods. Kalli asked for feedback on how people were finding their overall dining experience – there was some discussion on the noise level during meals and Kalli will address this with Dietary staff and reminder also needed for Nursing staff.	Kalli MacDonald	

	4.4 Clinical Services	<p>With staffing challenges, discussion on how to best support our work force.</p> <p>Right care, right person, right time</p> <p>The RSW role is expanding – helping with bathing and some personal care. CCAs are trained to do eye and ear drops and will be using some of this training. LPNs will be creating care plans instead of adding to it. – How to fully utilize their roles – We are dealing more with complex care.</p>	Lee Kelly	
	4.5 Recreation	<p>STFX Service-Learning Students wrapping up their volunteer work with us this month – as they finish their exams and year. We will look forward to new groups of students in the Fall, 2024. Lions Club & Knights of Columbus visited in April for Bingo. We continue to have our regular musical visitors to the Home –i.e., Tyke Wallace and Laura Teasdale – Bill Grover and Friends visit 2x monthly. Heather Manuel, Cindy & Kim Malcolm (fiddle& step dancing) visited in March as well. Wonderful event Len PD MacDonald visited in March to Armchair travel to India & also visited a couple of times for music and will be here this Saturday in two care areas this Saturday. He will also share his trip to teach in the North next week – Monday afternoon at 3:00. Antigonish Choral Ensemble Visited in Chapel last week – on Tuesday evening the 16th –really well attended and enjoyed event. Lots of plans for more music coming to you soon. Van outings are Thursday mornings – and will add some afternoon outings as well. Please let us know if you are interested in going out. Sometimes – it will be just for a drive – other times – we will be planning an outing (i.e. Crispin’s Simply Ducky</p>	Mary Partridge	

		<p>Farm) Garden Club Meetings and Plans happened in April. Art Studio – is now on Wednesday afternoons with Artist Deborah Jenkins from 10-12. Song Writing – held on Thursday Afternoons with Laura Teasdale. There is lots of discussion about professionally recording these songs. Exciting times ahead! Chapel – Masses continue to be held every Friday with rotation of priests from the Antigonish Diocese. Last week was National Volunteer Week – there were lots of social media posts on our RK Facebook Page to celebrate our wonderful volunteers. And, this evening – there will be an information session held at the Library at 6:00 to tell community members all the really great reasons to volunteer and the great opportunities to do so.</p> <p>We invite you to offer suggestions at any time for programming that you would like to see happening and we will certainly do our very best to make that happen.</p>		
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5.0 Date of Next Meeting: **May 29th, 2024** Location: **Rhubarb Patch at 11 AM.**

6.0 Adjournment Time: Motion to Adjourn. Moved By: Motion carried.

File: Directors (T Drive): Resident Council Minutes/ Minutes March, 2024

Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.