



**R.K. MacDonald Nursing Home
Council of Residents Meeting Minutes**

Date: July 30, 2024

Resident's Present: Carol Day, Mike MacIntosh, Ann MacDonald, Jeannie McGee, Lori Ross, John MacKenzie, Wanda Grace, Gerard MacLellan

Staff Present: Mary Partridge (Recreation, Co-Chair), Lee Kelly (Clinical Services), Kalli MacDonald (Dietary), Mark Chisholm (Environmental), Terry MacIntyre (CEO)

Item	Topic	Discussion / Required Actions	Owner	Due
1.0 Safety	1.1 Call Bells	Brought forward from last meeting – This was addressed at clinical huddle last month but since Residents say it is still an issue, further follow-up will be done.	Clinical Services	Next meeting
	1.2 Door Access	Brought forward from last meeting – doors to the main dining room continue to close too quickly when people are walking through.	Environmental	Next meeting
	1.3 Upstairs door access	The doors between Maple Ridge and Martha's do not have an automatic opener and there are times when Residents cannot get from MR to their home in Martha's through these doors. Discussion today resulted in a need for further discussion to formalize a policy.	Senior Leadership	Next meeting
2.0 Resident Concerns	2.1	Residents state that CCA's suppertimes sometimes overlap with Resident suppers and bedtimes. This can result in longer wait times for bathroom and other care. It would help if staff communicate who will be giving care – communication with Resident about schedules.	Clinical Services	Next meeting
	2.2	Resident requested skim milk. This was provided after initial request but no longer getting it.	Dietary	Next meeting
	2.3	A neighbourhood way to celebrate 'awesomeness/excellence in care', an	Clinical	Next

		in-the-moment way for positive feedback.	Services	meeting
	2.4	Resident says all is going well		
	2.5	Resident states he has no complaints		
	2.6	Resident requests a care van trip to the beach.	Recreation	Next meeting
	2.7	Residents comment on how good the lemonade was and wish to continue it. Resident requested a Nacho Night for a nice treat and change.	Dietary	Next meeting
3.0 Business Arising	3.1			
4.0 Reports	4.1 CEO	The biggest part of the update is the New Build announcement in the main dining room – the new RK location was publicized and sod turning will take place in October or November. 50% of the design is completed with the remainder to follow soon. A general contractor will be hired in September. The RK Foundation celebrated a 30 year anniversary recently. To date they have donated almost one million dollars over the years. The present RK is owned by Provincial, County and Town governments. There will be public consultations over the next 1 and 1/2 years in order to determine what the best use of the old RK will be.	Terry MacIntyre	
	4.2 Environmental	Reminding Residents of precautions around summer heat and humidity – for safety reasons - stay hydrated, Recreation dept. provides sunhats and use sunscreen when needed. The Antique car Show on July 27 th was a great success. Special thanks to Terry MacDonald who took the lead on this along with thanks to all staff	Mark Chisholm	

		<p>who supported it. Environmental department. continues to do its best and please bring any safety issues forward.</p>		
	4.3 Food Services	<p>No major update today. The floor is always open to chat about the menu items, the dining experience and food service staff questions.</p>	Kalli MacDonald	
	4.4 Clinical Services	<p>. Your voice is important and we would like to hear from you if you have concerns.</p> <ul style="list-style-type: none"> • Concerns voiced in previous Resident council meeting were discussed with the staff at our monthly meeting. Are they still on going? <ul style="list-style-type: none"> ○ Needles at the dinner table ○ Staff prioritizing tasks vs assisting residents to bathroom ○ Not leaving call bells accessible • The summer has been warm. We have a heat stress plan for the residents and the staff. Please drink plenty of water every day and especially these hot days. • We are excited of the announcement of the new build and look forward to the next few years of planning. Great turn out at the announcement, thank you for participating. • Our Basic Foot care nurse is on a maternity leave. Phylis Waithaka 	Lee Kelly	

will be taking this position on while Chantal is on maternity leave.

- The dental clinic is getting closer to opening. Waiting on getting internet serviced to the treatment room.
- Licensing was here last week for their follow up inspection. Few things to follow up on with assessments and care plans. If anyone wants to review their care plan, we can arrange this. We encourage you to be a part of this, after all it is your care plan. Licensing report will be posted in the main dining room to view if you wish.
- We are at our peak time for vacations. Staff is not as consist, please bear with us during this time as you may see different people, more so than usual. Take the opportunity to get to know a student or meet someone new.
- Recruitment efforts have been enhanced with immigration consultants. Our plan is to recruit internationally educated nurses to fill the gaps currently being filled with travel staff. We expect more staffing changes over the next 6 months with the onboarding of our newly hired nurses from Nepal. Our anticipation is phase out travel nurses and travel PSWs by 2025.
- Wheelchair assessments have been completed and there is a delay with Red Cross. If you have been assessed for a new wheelchair and waiting a while, please visit the rehab department to inquire.

		<p>This delay is out of our control.</p> <ul style="list-style-type: none"> • If you have any concerns, please come see either myself or Michelle. 		
	4.5 Recreation	<ul style="list-style-type: none"> • We continue to have our regular musical visitors to the Home –i.e., Tyke Wallace, Len PD MacDonald – visiting often & Bill Grover and Friends visit 2x monthly. Laura Teasdale has taken a bit of time off this summer – as she is directing the children’s Theatre Antigonish Plays this year! • We also received some funding to professionally record the songs that resident has written this Spring in Song Writing Workshops with Laura Teasdale. Laura is working on these recordings this summer = many volunteer musicians visited last week to record in the RP. Exciting! • Lots of plans for more music coming to you soon – Brent MacLean visited last Thursday evening and everyone had fantastic time. Brent will be scheduled for August, 2024. We look forward to having him here. • Regular Van outings are happening – Tuesday afternoons, Thursday mornings and some Fridays out to Crispin’s Simply Ducky Farm. • Some residents travelled to the Races in June – really enjoyed and hope to do again in August. • Gardens are growing. Hens are – Pebbles and BamBam – check them out. • Emily Chaytor has joined us for the summer on Tuesdays & 	Mary Partridge	

		<p>Wednesdays mornings to provide some ART Care. She is working in Cobblestone and provides open Art Studio in the RP on Tuesday mornings.</p> <ul style="list-style-type: none"> • Deborah Jenkins, local artist, also visits on Wednesday afternoons to provide Open Art Studio in the RP Patch. • Chapel – Masses continue to be held every Friday with rotation of priests from the Antigonish Diocese. • Getting outside – enjoying the great weather –is important for everyone! Summer is short! • Highland Games Parade and Float Events – really successful! 65 Residents traveled over to the main street to watch the parade and we had a wonderful float. • Annual Vintage Auto show was held last Saturday, July 27th – very successful. Fun for all! BBQ & Music with Tyke • Annual Resident & Family Fun Day was held on Sunday, July 28th – very successful – fun for all! Strawberry Shortcakes & Music with Bill Grover & Friends! • We invite you to offer suggestions at any time for programming that you would like to see happening and we will certainly do our very best to make that happen. 		
5.0 Date of Next Meeting:		11 AM - August 21 st , 2024	Location: Rhubarb Patch	
6.0 Adjournment	Time: 12:10			

File: Directors (T Drive): Resident Council Minutes/ Minutes Template 2024

Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.