



**R.K. MacDonald Nursing Home
Council of Residents Monthly Meeting**

Date: May 29, 2024

Residents Present: Jane Gorman (Co-Chair), Ann MacDonald, Audrey LaFontaine, Jeannie McGee, Lori Ross, James Boudreau, Gerard MacLellan, Dan Huntley, Don Williams

Staff Present: Mary Partridge (Recreation/Committee Co-Chair), Kalli MacDonald (Dietary), Tammy Ryan, (Environmental), Melissa Arnott (Clinical Services)

Item	Topic	Discussion / Required Actions	Owner	Due
1.0 Safety	1.1 Call Bells	Residents stated that call bells are still not always put where they are accessible - Brought forward from last meeting.	Clinical Services	190624
	1.2 Door Access	Broken concrete in threshold of the back vegetable garden door issue is resolved. The main dining room doors and back vegetable garden doors continue to close too quickly at some times.	Maintenance	190624
	1.3 Upstairs door access	When door between Maple Ridge and Martha's is closed some Residents are unable to get through the doors. If back elevator is being serviced they don't have access to their home neighbourhood unless a button was installed. The question arose if it is still necessary to have these doors closed (except during outbreak times).	Clinical Services Maintenance	190624
2.0 Resident Concerns	2.1 Bedtimes	Resident requested a 'heads up' to know when care staff will help with bedtime preparations – so they know when their bedtime will be and can organize their evening accordingly.	Clinical Services	190624
	2.2 Music	Resident brought forward a request to continue the musical events	Recreation	190624

		happening in the Home.		
	2.3 Resident Rooms	Resident frustrated about his inability to access much of his room in wheelchair. Another Resident requesting his roommate's new furniture be re-arranged so it doesn't encroach on his side of the room	Environmental Clinical Services	190624
	2.4 Emergency Planning	Resident asked if in the event of an emergency, are plans in place. Co-chair informed her that there is a manual available with detailed emergency plans.		
	2.5 Nursing	Resident asked why nurses aren't given iPads to write their notes with – more time efficient now that we are in a digital age.	Clinical Services	190624
	2.6 Medication times	Resident requested that nurses do not give Residents their needles at the dining table – doesn't make for a good dining experience.	Clinical Services	190624
	2.7 Feedback	Resident states that everything is very good in general.		
	2.8 Clinical	Resident states that 98% of nurses are great, and that other 2% in a rush.	Clinical Services	190624
	2.9 Bathroom schedules	Resident concerned about bathroom scheduling and that it is hard to get to the bathroom with caregivers help before mealtime and after mealtime when staff are in a rush to get tables cleaned off.	Clinical Services	190624
3.0 Business Arising		No new business		
4.0 Reports	4.1 CEO	No update available		
	4.2 Environmental	No new updates from Environmental. Please bring her any questions.	Tammy Ryan	

	<p>4.3 Food Services</p>	<p>No major changes. Working on the spring and summer menu: BBQ's, hamburgers, hot dogs, more salads, more fresh fruit and RK rhubarb and apple crisp. The issue of soggy potato wedges will be brought to the cooks. It is challenging as food is transported in the carts and sometimes loses its crispy texture. They will play with the timing on that. Some newer items were tested at the food show and more information will come on that.</p> <p>Suggestions are always welcomed and come find her at any time with concerns.</p>	<p>Kalli MacDonald</p>	
	<p>4.4 Clinical Services</p>	<ul style="list-style-type: none"> • Issues brought up at last month's meeting will be discussed at our monthly meetings being held May 29, 2024 <ul style="list-style-type: none"> ○ Accessibility of call bells ○ Changing of care provider during the day – informing resident ○ More information from nurse when medication dosage is changed <p>Nursing</p> <ul style="list-style-type: none"> • Congratulations to Michelle Tinio in achieving her Masters Degree in Adult Education and Health. She was featured on the Tree of Awesome at the front entrance. All nurses were on the Tree of Awesome during Nurses Week May 6 – 12th. • Staffing is being supported by travel agency staff. We are in a good position to support vacation requests. Expect to see students and travel staff this 	<p>Melissa Arnott present and update provided by Lee Kelly</p>	

summer.

- NEW: Extended orientation for nursing grads. Seniors in Long Term Care are supporting this extended orientation with on line modules and preceptorship.
- Hiring a Clinical Support Nurse to support the PRL students. This position was posted and now closed. We will be conducting interviews shortly.
- Licensing report is on the white board in the dining room. Lots of great information located on the Quality Board.
- Allergy alert. We have staff allergic to peanuts and shellfish. These allergies are quite serious and there is a protocol to follow when bringing shellfish in to the home. We ask you or your family to discuss with the charge nurse in your care area before bringing any shellfish in the building.

Rehab

- Welcome to Caroline Thompson to the rehab team. Caroline accepted a term position as rehab assistant while Heidi Mills is on Maternity Leave.
- Amy MacDonald resigned her position in January of this year. Occupational Therapy services will be contracted to a service provider. The rehab team is supported with a full time PT, two full time Rehab Assistants and contracted work for Occupational Therapy.

Social Worker

- Melissa Arnott has returned to work on May 21st after a one month leave. We are all glad to have her return. She was missed.

Dental Hygiene

- Dental hygiene services in house will be coming soon (possibly as early as

		<p>June).</p> <p>Podiatry</p> <ul style="list-style-type: none"> • Foot care nurse, Chantal DeCoste is ensuring all residents are receiving basic and advanced foot care in a timely manner. <p>Nurse Practitioner</p> <ul style="list-style-type: none"> • NSHA is still advertising for a NP (0.5 position). <p>If you have any nursing/care concerns you are encouraged to talk to any of the following:</p> <ul style="list-style-type: none"> • CCA • Christina Borden, CCA Lead • Charge nurse in your care area • Keren Go, Supervising RN first level • Charlene Bowen, Supervising RN second level • Michelle Tinio, Clinical Services Manager • Lee Kelly, Director of Clinical Services • Terry MacIntyre, CEO <p>Remember, the reason we are here, is for you. This is your home, we just work in it.</p>		
	4.5 Recreation	We continue to have our regular musical visitors to the Home –i.e., Tyke Wallace and Laura Teasdale – Bill Grover and Friends visit 2x monthly. Len	Mary Partridge	

		<p>PD MacDonald also visited for music. Lots of plans for more music coming to you soon. Van outings have been Thursday mornings – and will add some afternoon outings as well. Please let us know if you are interested in going out. Sometimes – it will be just for a drive – other times – we will be planning an outing (i.e. Crispin’s Simply Ducky Farm). Art Studio continues on Wednesday afternoons with Artist Deborah Jenkins. Song Writing – held on Thursday Afternoons with Laura Teasdale these songs will be professionally recorded! Chapel – Masses continue to be held every Friday with rotation of priests from the Antigonish Diocese. Our RK gardeners have begun preparations for the 2024 gardening season with anticipation for tasty harvests to come. We invite you to offer suggestions at any time for programming that you would like to see happening and we will certainly do our very best to make that happen.</p>		
<p>5.0 Date of Next Meeting: June 19th, 2024 Location: Rhubarb Patch at 11 AM. (3rd Wednesday for the month of June)</p>				
<p>6.0 Adjournment</p>	<p>Time: 12 noon</p>	<p>Motion to Adjourn. Moved By:</p>	<p>Motion carried.</p>	

File: Directors (T Drive): Resident Council Minutes/ Minutes May, 2024

Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.